



TWO (2) YEARS WARRANTY

Shell warrants that this product (the “Product”) will be free from defects in material and workmanship for a period of two (2) years from the date of purchase (the “Warranty Period”). For defects reported during the Warranty Period, Shell will, at its discretion, and subject to Shell’s product support analysis, either repair or replace defective Product. Replacement parts and products will be new or serviceably used, comparable in function and performance to the original part and warranted for the remainder of the original Warranty Period. SHELL’S LIABILITY HEREUNDER IS EXPRESSLY LIMITED TO REPLACEMENT OR REPAIR OF THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, SHELL SHALL NOT BE LIABLE TO ANY PURCHASER OF THE PRODUCT OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO, LOST PROFITS, PROPERTY DAMAGE OR PERSONAL INJURY RELATED IN ANY WAY TO THE PRODUCT HOWSOEVER CAUSED, EVEN IF SHELL HAD KNOWLEDGE OF THE POSSIBILITY OF SUCH DAMAGES. THE WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND THOSE ARISING FROM COURSE OF DEALING, USAGE OR TRADE PRACTICE. IN THE EVENT THAT ANY APPLICABLE LAWS IMPOSE WARRANTIES, CONDITIONS OR OBLIGATIONS THAT CANNOT BE EXCLUDED OR MODIFIED, THIS PARAGRAPH SHALL APPLY TO THE GREATEST EXTENT ALLOWED BY SUCH LAWS.

This Limited Warranty is made solely for the benefit of the original purchaser of the Product from Shell or its approved reseller or distributor and is not assignable or transferable. To make a warranty claim, the purchaser must: (1) request and obtain a return merchandise authorization (“RMA”) number and return location information (the “Return Location”) from Shell Support by emailing shellsupport@camelionna.com or by calling 1.833.990.2624 ; and (2) send the Product, including RMA number and receipt to the Return Location provided. DO NOT SEND IN PRODUCT WITHOUT FIRST OBTAINING AN RMA FROM SHELL SUPPORT. THE ORIGINAL PURCHASER IS RESPONSIBLE (AND MUST PREPAY) ALL PACKAGING AND TRANSPORTATION COSTS TO SHIP PRODUCTS FOR WARRANTY SERVICE. NOTWITHSTANDING THE ABOVE, THIS LIMITED WARRANTY IS VOID AND DOES NOT APPLY TO PRODUCTS THAT: (a) were misused, mishandled, subjected to abuse or careless handling, accident, improperly stored, or operated under conditions of extreme voltage, temperature, shock, or vibration beyond Shell’s recommendations for safe and effective use; (b) improperly installed, operated or maintained; (c) are/were modified without the express written consent of Shell; (d) have been disassembled, altered or repaired by anyone other than Shell; (e) had defects which were reported after the Warranty Period. THIS LIMITED WARRANTY DOES NOT COVER: (1) normal wear and tear; (2) cosmetic damage that does not affect functionality; or (3) Products where the Shell serial and/or lot number is missing, altered, or defaced.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Subject to your rights under the Australian Consumer Law, Shell will not be responsible for any compensation of damages or loss of profits that are not covered under this Warranty.